



Lumberton Municipal Utility District

APPLICATION FOR SERVICE

Date:		ACCOUNT NO.		
Applicant Name:				
Driver License No.:		State of Issuance:		
Expiration Date:		Date of Birth:		
Home Telephone:		Cell Phone:		
Email Address:				
Co-Applicant Name:				
Driver License No.:		State of Issuance:		
Expiration Date:		Date of Birth:		
Home Telephone:		Cell Phone:		
Email Address:				
Emergency Contact Name:		Telephone: ()		
Type of Account:	Single Family Residential ___	Multi-Family ___	Commercial ___	Irrigation Only ___
If Commercial, what type of business:				
Please check one:	Own Home ___	Lease/Rent Home ___		
Request Service Start Date:		Have you lived in Lumberton? Yes _____ No _____		
If yes, at what address did you have service:				
Name on Previous Account:				

Service Address:	Billing Address:
_____	_____
_____	_____

AGREEMENT made this ____ day of _____, 20____, between Lumberton Municipal Utility District, (the "District") a District organized under the laws of the State of Texas and _____ (herein after called the Applicant and/or Customer). By execution hereof, the Applicant agrees that he/she has read and understands the terms of this agreement as stated on the back of this form, and understands that noncompliance shall constitute denial or discontinuance of service until such time as the violation(s) is corrected to the satisfaction of the District. Any misrepresentations of the facts by the Applicant shall result in discontinuance of service pursuant to the terms and conditions of the District's service policies.

Applicant Signature _____	Date _____
Co-Applicant Signature _____	Date _____

District Use Only:	Meter Size ___5/8" ___1" ___Other___	Fire Line ___	Irrigation Only ___
Processed by: _____	Deposit Date: _____	Amount \$ _____	Check No.: _____

The District shall sell and deliver water and/or wastewater service to the Applicant and the Applicant shall purchase, receive and/or reserve service from the District in accordance with the policies of the District as amended from time to time by the Board of Directors of the District. The Customer shall pay the District for service hereunder as determined by the District's policy and upon the terms and conditions set forth. A copy of this agreement shall be executed before service may be provided to the Applicant. The Board of Directors shall have the authority to discontinue service to any customer not complying with any policy or not paying any utility fees or charges as required by the District's published rates, fees, and conditions of service. At any time, service is discontinued, terminated, or suspended, the District shall not re-establish service unless it has a current, signed copy of this agreement.

All water shall be metered by meters to be furnished and installed by the District. The meter and/or wastewater connection is for the sole use of the Customer to whom it was provided under this agreement and is to provide service to only one (1) residential dwelling or one (1) commercial dwelling. Extension of pipe(s) to transfer utility service from one property to another, to share, resell or submeter water to any other persons, dwellings, businesses, or property, etc. is prohibited and is grounds for immediate disconnection of service. Water shall be provided to the type establishment indicated on front of this application form (i.e. residential, commercial, etc.). Customer must notify the District prior to converting the establishment type (for example converting a residence to a business) by completing a new Service Application and Agreement. Additional fees may be required. The District shall have the right to locate a water service meter and the pipe necessary to connect the meter on the Customer's property at a point to be chosen by the District, and shall have access to its property and equipment located upon Customer's premises at all necessary times for any purpose connected with or in the furtherance of its business operations, and upon discontinuance of service the District shall have the right to remove any of its equipment from the Customer's property. The Customer shall install, at their own expense, any necessary service lines from the District's facilities and equipment to the point of use, including any customer service isolation valves, backflow prevention devices, clean-outs, and other equipment as may be specified by the District. The District shall also have access to the Customer's property for the purpose of inspecting for possible cross-connections, potential contamination hazards and illegal lead materials.

It is the customer's responsibility to ensure District personnel has access to the meter at all times without hindrance. The customer is also responsible for keeping the meter box free of debris and overgrowth and the meter free of dirt, mud, etc. The District is responsible for protecting the drinking water supply from contamination or pollution which could result from improper practices. This service agreement serves as notice to each customer of the restrictions which are in place to provide this protection. The District shall enforce these restrictions to ensure the public health and welfare. The following including but not limited to practices are prohibited by State regulations: **a.** No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air gap or an appropriate backflow prevention assembly in accordance with State regulations. **b.** No cross connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the proper installation of an air gap or a reduced pressure zone backflow prevention assembly and service agreement must exist for annual inspection and testing by a certified backflow prevention device tester. **c.** No connection which allows condensing, cooling, or industrial process water to be returned to the public water supply is permitted. **d.** No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing on or after July 1, 1988 at any connection that provides water for human consumption. **e.** No solder or flux that contains more than 0.2% lead may be used for the installation or repair of plumbing on or after July 1, 1988 at any connection that provides water for human consumption.

The District may immediately disconnect service, without prior notification, if an actual or potential health hazard exists. The District shall maintain a copy of this agreement as long as the Customer and/or premises is connected to the public water system. The Customer shall allow their property to be inspected for possible cross-connections, potential contamination hazards and illegal lead materials. These inspections shall be conducted by the District or its designated agent prior to initiating service and periodically thereafter. The District shall notify the Customer in writing of any cross-connections or other undesirable practices which have been identified during the initial or subsequent inspection. The Customer shall immediately correct any undesirable practice on their premises. The Customer shall, at their own expense, properly install, test and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

By execution hereof, the Applicant shall hold the District harmless from any and all claims for damages caused by service interruptions due to waterline breaks by utility or contractors, tampering by other Customers/Users of the District, normal failures of the system, or other events beyond the District's control. The Customer shall grant to the District, now or in the future, any easements of right-of-way for the purpose of installing, and operating pipelines, meters, valves and other equipment which may be deemed necessary by the District to extend or improve service for existing or future Customers, on such forms as are required by the District.

Customer Service Agreement

- I. **PURPOSE.** The LUMBERTON MUNICIPAL UTILITY DISTRICT is responsible for protecting the drinking water supply from contamination or pollution which could result from improper system construction or configuration on the retail connection owner's side of the meter. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The public water system enforces these restrictions to ensure the public health and welfare. Each retail customer must sign this agreement before the LUMBERTON MUNICIPAL UTILITY DISTRICT will begin service. In addition, when service to an existing retail connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
- II. **RESTRICTIONS.** The following unacceptable practices are prohibited by State regulations.
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between the LUMBERTON MUNICIPAL UTILITY DISTRICT (the Water System) and
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- (The Customer).
- A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
 - B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These

inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.

- C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection.
- D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
- E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER'S SIGNATURE: _____

DATE: _____

RESIDENTIAL, COMMERCIAL & MOBILE HOME SERVICE

LUMBERTON MUNICIPAL UTILITY DISTRICT

REGULAR & AFTER HOURS: 755-1559

LUMBERTON MUNICIPAL UTILITY DISTRICT AUTHORITY

The Utility District is a political subdivision of the State of Texas that covers an area over sixty square miles. The boundary was formerly the same as the Lumberton I.S.D., but with an additional 449 acres on Highway 69 added 4/29/96, and Pinewood Manor Trailer Park added 4/16/97, the Utility District is now larger. The City of Lumberton and Rose Hill Acres are two small cities within the boundary of the District.

We have no connection with the City of Lumberton. However, the District bills a \$6.00 monthly road user fee and a \$2.00 monthly mosquito control fee for the city, which appears on the water bills. The City does not have billing capability at this time.

The District's policies are established by mandatory rules set forth by the T.C.E.Q. and the E.P.A. They require us to adopt a plumbing code and establish ordinances to govern the operations of the District.

Connection to a private water well and District water simultaneously is a serious violation of state law. It could result in a "cross-connection" and contamination of District water by untreated well water. The two systems must be physically disconnected.

NEW CUSTOMER FEE

A \$30.00 fee to cover the cost of processing paperwork is required to set up an account. A \$40.00 fee is charged to customers who transfer their service within the District.

DEPOSITS

A 5/8" meter deposit for water or sewer only is \$125.00, and \$150.00 for water and sewer combined. Large commercial meters and multiple units require a larger deposit. A deposit must be paid or a cosigner approved before services can be connected. Billing begins once service is made available. Deposits are kept until you move from our District.

WHEN A PLUMBING PERMIT IS NEEDED

When plumbing fixtures are added to an existing structure or when any new lines are laid, a plumbing permit must be taken out. All new homes require a permit before work can begin. **PLUMBING MUST BE INSPECTED.** Person taking out permit is accountable! Failure to call for EACH inspection will result in having to uncover plumbing not inspected.

If sewer is not available, an Onsite Septic System may be an option. A septic license, state fee, and inspection fee are required. Contact the T.C.E.Q. for further information.

TRAILER PERMITS (REQUIRED WHEN TRAILER MOVES IN)

The District also requires a trailer permit, for \$20.00. The trailer should be completely ready, before requesting an inspection. If it is done incorrectly or is incomplete, it will not pass inspection and a \$20.00 re-inspection fee may be charged.

MULTIPLE HOME/BUSINESS ON ONE METER

Adding an additional house, trailer or business to one meter is no longer allowed. Second units on service will result in being billed an additional monthly minimum for each unit.

DISCONNECTION FOR NONPAYMENT

The minimum water and sewer charge is \$30.15 and the average bill is \$59.17 for 7,000 gallons. If a payment is not received before the following bill goes out, it will have a "DISCONNECT NOTICE" printed on the bill, giving twelve days to pay before service is disconnected. **Once disconnected, the total balance must be paid, plus a \$40.00 fee. Damage resulting from illegal turn-on of water will require an additional fine up to \$500.00. Criminal charges could also be filed.**

CLOSING AN ACCOUNT

Neglecting to call the office and ask for a final meter reading after moving will possibly result in being billed until a new customer moves in. A \$20.00 disconnect fee is charged for processing of final. Final bills and refunds are processed at the middle and end of each month.

LEAKS

Leaking commodes frequently causes high bills. A 1/16" leak will use 690 gallons of water in 24 hours. Sometimes they only leak occasionally and are very difficult to detect.

Rereading by the customer first can sometimes avoid unnecessary problems. Also, if the red triangle on the meter is moving, and all faucets, etc., are turned off, that is an indication of a leak.