

LUMBERTON MUNICIPAL UTILITY DISTRICT

SERVICE APPLICATION & AGREEMENT

NAME _____ ACCT # _____

(SELF & SPOUSE'S FULL NAME)

LOC # _____

MARITAL STATUS M, S, W, D _____

HIS SOCIAL SECURITY NO. _____ HER SOCIAL SECURITY NO. _____

HIS DRIVERS LICENSE NO. _____ HER DRIVERS LICENSE NO. _____

Owner: _____ Renter: _____

Email address: _____

SERVICE LOCATION _____ MAILING ADDRESS _____

HOME PHONE NO. _____

CELL PHONE NO. _____

HIS EMPLOYER & ADDRESS: _____ HER EMPLOYER & ADDRESS: _____

JOB TITLE _____ JOB TITLE _____

PHONE NO. _____ PHONE NO. _____

LOCAL FRIEND OR RELATIVE:

NAME: _____ RELATIONSHIP _____

PHONE NO. _____

I HAVE RECEIVED A COPY OF THE DISTRICT POLICY AND AGREE TO ABIDE BY THEM, I UNDERSTAND MY SERVICE WILL BE DISCONNECTED IF I FAIL TO DO SO.

SIGNATURE _____ DATE _____

I AGREE TO ALLOW LMUD TO RELEASE MY NAME AND ADDRESS TO OPEN RECORDS REQUEST (IE, CHURCH, CIVIC GROUPS, WELCOMING COMMITTEES) YES ___ NO ___

OFFICE USE ONLY

DEPOSIT: \$ _____
NEW CUST FEE: \$ _____
PERMIT FEE: \$ _____
W/TAP: \$ _____
W/TIE-IN: \$ _____
LPSS: \$ _____
S/TAP: \$ _____
S/TIE-IN: \$ _____
OTHER: \$ _____
TOTAL PAID \$ _____

METER # _____

READING _____

RESIDENTIAL, COMMERCIAL & MOBILE HOME SERVICE

LUMBERTON MUNICIPAL UTILITY DISTRICT

24 HR PHONE NUMBER: 409-755-1559

LUMBERTON MUNICIPAL UTILITY DISTRICT AUTHORITY

The Utility District is a political subdivision of the State of Texas that covers an area over sixty square miles. The boundary was formerly the same as the Lumberton I.S.D., but with an additional 449 acres on Highway 69 added 4/29/96, and Pinewood Manor Trailer Park added 4/16/97, the Utility District is now larger. The City of Lumberton and Rose Hill Acres are cities within the boundary of the District.

The District works closely with the City of Lumberton. The District bills a \$6.00 monthly road user fee and a \$2.00 monthly mosquito control fee for the city, which appears on the water bills.

The District's policies are established by mandatory rules set forth by the T.C.E.Q. and the E.P.A. They require us to adopt a plumbing code and establish ordinances to govern the operations of the District.

Connection to a private water well and District water simultaneously is a violation of state law. It could result in a "cross-connection" and contamination of District water by untreated well water. The two systems must be physically disconnected.

NEW CUSTOMER FEE

A \$30.00 fee to cover the cost of processing paperwork is required to set up an account. A \$40.00 fee is charged to customers who transfer service within the District.

DEPOSITS

A 5/8" meter deposit for water or sewer only is \$75.00, and \$100.00 for water and sewer combined. Large commercial meters and multiple units require a larger deposit. A deposit must be paid or a cosigner approved before services can be connected. Billing begins once service is made available. Deposits are kept until you discontinue service.

WHEN A PLUMBING PERMIT IS NEEDED

When plumbing fixtures are added to an existing structure or when any new lines are installed, a plumbing permit must be taken out. All new homes require a permit before work can begin. **PLUMBING MUST BE INSPECTED.** Person taking out permit is accountable. Failure to call for EACH inspection will result in having to uncover plumbing not inspected.

If sewer is not available, a Low Pressure Sewer System may be available. Contact the District office for further information.

TRAILER PERMITS (REQUIRED WHEN TRAILER MOVES IN)

The District also requires a trailer permit, for \$20.00. The trailer should be completely ready, before requesting an inspection. Work done incorrectly or incomplete, will not pass inspection and a \$20.00 re-inspection fee may be charged.

MULTIPLE HOME/BUSINESS ON ONE METER

Adding an additional house, trailer or business to one meter is no longer allowed. Second units on service will result in being billed an additional monthly minimum for each unit.

DISCONNECTION FOR NONPAYMENT

The minimum water and sewer charge is \$27.64 and the average bill is \$53.35 for 7,000 gallons. If a payment is not received before the following bill goes out, it will have a "DISCONNECT NOTICE" printed on the bill, giving twelve days to pay before service is disconnected. **Once disconnected, the total balance must be paid, plus a \$40.00 fee. Damage resulting from illegal turn-on of water will require an additional fine up to \$500.00. Criminal charges could also be filed.**

CLOSING AN ACCOUNT

Neglecting to call the office and ask for a final meter reading after moving will possibly result in being billed until a new customer moves in. A \$20.00 disconnect fee is charged for processing of final. Final bills and refunds are processed at the middle and end of each month.

LEAKS

Leaks frequently cause high bills. A 1/16" leak will use 690 gallons of water in 24 hours. Sometimes toilets only leak occasionally and are very difficult to detect. Rereading by the customer first can sometimes avoid unnecessary problems. Also, if the red triangle on the meter is moving, and all faucets, etc., are turned off, that is an indication of a leak.